# **Notice to Suppliers**



### Raw Material and Special Process Escape Policy Change

**Originator:** Ian Miller **Job Title:** Head of Supplier Quality **Business Unit:** Civil Aerospace Operations NTS Number: 586 Issue: 1 Date: 10 November 2023

For the attention of Managing Director, Commercial Director and Quality Manager

#### Scope/Applicability:

All Raw Material & Special Process suppliers of products for Rolls-Royce plc Civil Aerospace Operations engine programmes.

#### Dear Supply Partner,

#### Introduction:

This NTS is to formally communicate a change in the Rolls-Royce Civil Aerospace Notice of Escape Policy to Increase visibility and support risk reduction. All Raw Material (SABRe Type 5 suppliers) and Special Process (SABRe Type 4 suppliers) suppliers are required to be fully compliant with all elements of this NTS by no later than the 1<sup>st</sup> January 2024. This does not remove the Rolls-Royce Civil Aerospace policy for Notice of Escapes (NOE) as defined in NTS Number 574 issued May 2023.

#### Background:

The current Notice of Escape policy helps to provide clear visibility of supplier quality performance, inclusive of impact to Rolls-Royce. We have identified further improvements to this to allow greater visibility across our supply chains and therefore a further revision to the Notice of Escape policy has been developed to support the requirements of our Quality and supplier management functions. Our suppliers are a key asset to our business and as we work together these developments will provide a better reflection of your overall performance.

Specific changes are being implemented to improve this situation as follows: -

1. Introduction of Requirement for Raw Material & Special Process suppliers to alert Rolls-Royce of Escapes to their first tiers.

Going forwards all escapes from Raw Material or Special Process suppliers of any Rolls-Royce Specification for non-direct supplied orders are required to notify Rolls-Royce within 48 hours as per the Notice of Escape policy. The submission of a notice of escape will be using the standard NoE template, at the following link: <u>NOE Template</u>. Inputted Notice of Escapes will be screened by the Rolls-Royce team to ensure all information has been received and then recorded against the supplier's vendor code.

**(Note:** This does not remove your responsibility to continue to notify and work with your customer where a NOE is required. All containment and Problem Resolution should still be managed with them directly. This is a requirement to notify RR at the same time so we are aware of any Quality Escapes that may have occurred)

#### 2. Submission of Notice of Escapes relating to non-direct Purchase Orders.

Supplier NoEs for all Rolls-Royce part numbers/ Material Specifications that are non-direct purchase orders should now be submitted directly to: <u>quality.notification@rolls-royce.com</u> with the Subject of the email starting Sub Tier Escape - XYZ. We will not be requesting a full 8D of these items but will

expect you to be managing the escape using the appropriate requested investigation tool by the originating purchase order company.

(Note: This does not include International Standard Specifications i.e AMS)

## 3. Notice of Escapes from Raw Material & Special Process suppliers will now show in any Supplier Scorecards created, this will allow visibility of total overall supplier performance

#### **Action Required:**

Please cascade the content of this communication as appropriate within your business and enact any changes Immediately to allow compliance. For any questions or further information please contact your Rolls-Royce Purchasing contact.

#### **NTS Category:**

Authorised by:

Quality

Uzam Khan Supplier Quality Executive